



The Fifth Annual Project Homeless Connect for Lane County Final Report 2011



Faces of 2011 Project Homeless Connect

Acknowledgments

Project Homeless Connect is organized and made possible through the commitment and generosity of key sponsors and a committed leadership team.

**City of Eugene
City of Springfield
Lane County
United Way of Lane County**

EWEB
Food for Lane County
Human Services Commission
Lane Events Center
LaneCare
Lane Transit District
Pacific Source
Community Health Committee and
Sacred Heart Medical Center Foundation
St. Vincent de Paul of Lane County
ShelterCare
Rainbow Optics

Project Homeless Connect Honorary Chairs

Faye Stewart, Lane County Board of Commissioners, Chair
Kitty Piercy, Eugene Mayor
Christine Lundberg, Springfield Mayor
Mandy Jones, United Way Board of Directors, Chair

For More Information about Project Homeless Connect:

Pearl Wolfe, Chair
Lane County Human Services Commission
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www.homelessconnect.org

Executive Summary

The fifth annual Project Homeless Connect for Lane County (PHC) was held at the Lane Events Center on March 17, 2011 from 9:00 to 3:00. PHC brings together a broad array of services to one place, on one day, to serve people who are homeless or at risk of homelessness.

PHC 2011 opened its doors to 1,595 guests, the highest number we have seen in our five year history. One third of our guests spent the previous night sleeping outdoors or in an uninhabitable place; 27% were doubled-up with another household; and 22% reported being housed, but at-risk of homelessness.

PHC is possible due to generosity and commitment of private and public partners. For example, United Way of Lane County is the fiscal sponsor and volunteer coordinator, recruiting over 800 volunteers for the PHC 2011. The Lane Events Center donates space rental. Lane Transit District provides free bus rides. Sacred Heart Medical Foundation, Pacific Source and Rainbow Optics are among the large healthcare donors. Lane County and the Cities of Eugene and Springfield are highly involved, valued generous government partners, through funding and staff time, resources and leadership for the event.

People who are homeless are often eligible for assistance but greatly challenged by the pressures of daily survival, the cost of transportation and the difficulty in tracking scheduled appointments (especially if multiple appointments are needed in different locations). The connections created by PHC are remarkable. Most importantly, it is a day of service and caring benefiting some of our community's most vulnerable people. Additionally, it educates, builds trust, and establishes new relationships. PHC for Lane County has a team of dozens of organizers whose planning efforts make the event a great community building activity.

Project Homeless Connect is a day when transformations occur. People with vision problems receive no-cost vision exams and eye-glasses. People who are in pain receive dental care. People get haircuts and walk away feeling better about themselves. The battered women's shelter offers free manicures as a way to open a discussion about a sensitive topic. Bikes in poor condition turn into a safe form of transportation because of the event's bike repair center. Community members who are homeless eat breakfast and hot lunch with service providers and volunteers who are housed. Community volunteers clear tables adorned with centerpieces and white tablecloths for our homeless guests. One social service provider shared that our homeless guests look forward to Project Homeless Connect in the same way that she looked forward to a recent Elton John Concert.

Lastly, community volunteers connected with our guests; 378 service providers and businesses offered 106 categories of services. We had 168 cash and In-kind donors this year. As a result, the 2011 Project Homeless Connect was an effective event for all those who benefited from the array of services provided. Our mission is below:

- ❖ Improve access to services for people who are homeless or at-risk of becoming homeless in Lane County
- ❖ On one day, in one location offer access to basic needs and critical services for families and individuals who are without safe and stable homes
- ❖ Engage and increase the combined involvement of individual volunteers, the business and the non-profit community to work together to address homelessness
- ❖ Provide a venue where the community can welcome its homeless citizens as neighbors
- ❖ Leverage private, corporate, foundation funds and in-kind support to augment local efforts to expand services for neighbors who are homeless in Lane County

Summary Highlights

1,595 *Guests*

805Volunteers

378Service and business providers

106.....Categories of services

168.....Cash and In-kind donors

6,757....Social service agency contacts

2,633....Family contacts (involving children)

1,398....Information and referral (I&R Contacts)

2,468....Meals served

744.....Employment and benefits contacts

583.....Housing contacts

509Veterans contacts

382.....Medical contacts

346.....Cell phones given away

352Vision contacts (150 received prescription eye glasses, valued at \$56,450)

263.....Dental services (valued at \$50,746)

135Bicycle repairs

107.....Legal identification and birth certificate assistances

84%.....Amount of PHC-generated waste that was recycled, reused or composted



Attendance Demographics

69%.....Men

31%.....Women

67%.....Single

13%.....Families

74%.....Eugene residents

18%.....Springfield residents

8%.....Lane County residents outside of Eugene, Springfield metro area

12%.....Veterans

11%.....18 or under in age

33%.....Spent the previous night sleeping outdoors or in an uninhabitable place

27%.....Doubled-up with another household

22%.....Housed and at risk of homelessness

7%.....Latino (3% Spanish is primary language)

36%.....Enrolled in Oregon Health Plan (152 children, 291 adults)



Project Homeless Connect Leadership Team

Pearl Wolfe, Event Chair

Ashely Duke, *Wellness*
B.J. Hurwich, *Recycling*
Brenda Randall, *Greeting*
Cary Lieberman, *Pets*
Deleesa Meashintubby, *Medical*
Dhenuka Hoffman, *Fiscal Mgmt.*
Diana Alldredge, *Administrative*
Elissa Kobrin, *Greeting*
Gail Winterman, *Medical*
Galen Phipps, *Services*
Heather McGill, *Family*
Jennifer Inman, *Intake*
Kate Allen, *Café and food*
Kathy Arendsen, *Volunteers*

Richie Weinman, Event Coordinator

Kevin Ko, *Logistics, Bicycles*
Laurie Trieger, *Café and food*
Lisa Lawton, *Public Relations*
Lisa Wilkes, *In-kind and Giveaways*
Liz Schwarz, *Confidential and Outreach*
Michelle Mortensen, *Logistics*
Paul Wagner, *Dental*
Rose Wilde, *Benefits*
Sophia Bennett, *Hospitality*
Stephanie Talbott, *Services*
Susan Ban, *Services*
Terra Ralph, *Benefits*
Tod Schneider, *Security*
Virgil Courtright, *Security*



HOMELESSNESS IN LANE COUNTY

Homelessness: County-Funded Social Services

- 10,708 individuals in 8,177 households were homeless sought and social services through Lane County Human Services Commission-funded programs during calendar year 2010.
- 896 unduplicated individuals were served at the Egan Warming Center during 21 nights of extreme weather at five faith-based sites this 2010-11 winter season.
- 1,850 homeless students attended public school in Lane County during the 2009-2010 school year(Oregon Dept. of Education)

Cost of Homelessness (updated Fall 2010, Lane County Human Services Commission)

Homelessness affects all residents of Lane County because some people who are without shelter require costly support services:

- \$312 is the average cost of a visit to the Sacred Heart Hospital Emergency Room at RiverBend
- \$737 is the average daily cost of care at the Johnson Unit, Sacred Heart's acute psychiatric care facility, where the average stay is 6.5 days
- \$220 is the daily cost of in-patient detoxification services at Willamette Family Inc.'s Buckley Center, where treatment for alcohol takes 3-4 days and 5-8 days for heroin
- \$134 is the daily cost for "housing" per inmate day at the Lane County Jail

Project Homeless Connect

*thanks our financial
and in-kind donors*



Organizations and Businesses

Adam's Sustainable Table

Adams Elementary

Alsco

Arriving By Bike

Bi-Mart

Burkhart Dental

Cash & Carry

City of Eugene Human Rights Commission

Community Health Centers of Lane County

David B. Anderson, DDS

Down to Earth

Edgewood Animal Clinic

Emerald Produce

Eugene Water & Electric Board

Food for Lane County

Franz

Fri-Jos

Frito Lay

Funk/Levis Associates

GEARS

Home Depot

KMTR TV

Lane Community College Culinary Program

Lane County Advancement of Human Rights

Lane County Dental Society

Lane County Dept. of Children & Families

Lane County Human Services Commission

Lane County Youth Services MLK Culinary Arts Program

Lane Transit District

LaneCare

LCC Hospitality Student club

LCOG Senior & Disabled Services

Long's Meat Market

McDonald Wholesale

McKenzie by Sew-On

Muffin Mill

Northwest Natural Gas

Oregon Country Fair

Organically Grown Company

Pacific Office Automation

PacificSource

Paul's Bicycle Way of Life

Rainbow Optics

Sacred Heart Medical Foundation

Saturday Market

ShelterCare, Inc.

Spring Valley Dairy

St. Vincent de Paul of Lane County

Super Cuts

Trillium Health Care

Unitarian Universalist Church

Volunteers in Medicine

Wal-Mart Foundation

Willamette Christian Center

Individuals

Karen Artiaco
Rob Roy
Alison Prescott
Anne and John Glancy
Ann and Mark Hinnen
Ann Fidanque
Barbara Dean
Barbara West Group
Barry Nobel
Bascom Family Trust
Ben and Lek Hill
Ben and Joanne Spiegel
Bill and Debra Weinman
Bodywise Physical Therapy
Bonnie Cohn
Carmen Hayes
Carole Diller
Charles and Elizabeth Search
Chuck and Maria Kalnbach
Chuck and Rachael Boyer
Colleen Chrisinger
Cornelia and Arthur Hanhardt
Dan Carol and Joyce Berman
Dana Weinstein
David and Pat Shackleton
Deborah Lewis Larson
Don and Lou Ebbert
Don Bishoff
Douglas and Susan Daniel
Edith Maddron
Elizabeth and Rodney Horikawa
Elizabeth Jones
Elizabeth Reis and Matthew Dennis
Emily Heilbrun
Emily Schue
Enid Lefton
Florence Alvergue
Frances and Dean Benson
Frank Hankins and Deborah Kaufman
Galen and Charlene Phipps
Gary and Jill Katz
Gary Cornelius
Greg Zwettler
Hap Ponedel
Hope Hughes Pressman
Irene Phillips
Jan Wagner and Chris Rubin
Janan and Richard Dean

Jerry Pergamit Computer Consulting
Jim Poverman and Pamela Griffin
Joe and Marian Richards
John and Norine Madden
John Van Landingham
John and Maria Rudy
Joyce H. Benjamin and Russell Donnell
Judith Baranowski
Judith Hankin
Kathleen and R. Scott Ryding
Kevin and Val Ko
Kim Wofford
Lucille Allsen
Marion Sweeney, Kate and Cama Laue
Mark and Susan Levine Friedman
Mark Levy and Carol Silverman
Martha MacRitchie and Mike Lewis
Martha Ravitz
Maureen Sicotte
Michael and Barbara Thompson
Michael and Kathy Gentzkow
Muriel Kaufman
Nancie Peacocke Fadeley
Nancy Ahnert
Nancy Raymond
Nancy Young
Nina Korican
Pat Friedl and Stan Cram
Paula Rini and Dan Wectawski
Pearl Wolfe and Bill Goldsmith
Peggy Soomil
Petra Hagen
Rebecca Diehnel
Reda Holmes
Richie Weinman and Linda Garber
Ron and Anita Larson
Ron and Deb Stock
Sandy Solomon
Scott and Mary Halpert
Sharon Ungerleider
Shirley Clark
Stan Kambly
Steve Zibelman and Sharon Sherman
Sue Wolling
Sylvia Lee
Tera Ralph
Trudie Atkinson
Virginia Bingham



The following health care professionals are among the 805 volunteers who donated their skills and services at Project Homeless Connect:

Medical

Courtney Apker, RN
Leah Brooks, RN
Barb Bryson, FNP
Sidney Buffington, RN
Kelly Butler, RN
Shari Clark, RN
Ken Compton, RN
Paul Connell, RN
Marianne Curtis, RN
Mary Dax, RN
Rizvi Gulrukh, MD
Nancy Hayner, RN
Barbara Healy, RN
Donna Holleran, RN
Barry Jarvis, MD
Corrine Johnson, RN
Gary Josephsen, MD
Daniel Kranitz, DO
Jamie Larson, RN
JJ Lefford, MD
Don Olson, MD
Steve Marks, MD
Shannon Mcheel, FNP
Dale Mostkoff, RN
Diane Murphey, RN
Jonathan Potter, RN
Catherine Roberts LPN
Michael Reeves, MD
Jeff Salerno, MD
John Sattenspiel, MD
Ross Schwarz, MD
Sarah Schwartz, LPN
Joshua Sikes, RN
Gail Virgili, RN
Bill Walter, MD
Rayna Wilde, RN

Optometry (Donated by Rainbow Optics)

Lee Azpiroz, OD
Daran deCalesta, OD
E. Powell Carpenter, OD
Norman Goo, OD
Jeffrey Morey, OD
Paul Roline, OD

Opticians and Optometrist Assistants

Marilee Addy
Neva Becker
Solomon Berry
Angie Bradford
Sandy Connors
Alex Dougherty
Mike Bray
Sheila Daughtry
Wendy Forrest
Eleine Greene
Erica Hadley
Jason Hoggans
Lisa McCallum
Debbie Nelson
Don Norris
Stephanie Overgaard
Marie-Helene Rake
Kevin Reidel
Victoria Smalley
Gail Trimble

Dental

Shawna Allen, RDA
Brian Allender, DMD
Linda Bailey, RDH
Vesta Baker, RDA
Marquita Corliss, RDH
Kelsey Davis
Alicia Erage, RDA
Mark Fretz, DDS
Corinne Gordin
Jonae Grosjean, RDA
Jan Halvorson, DMD
Kip Hammon, DMD
Chris Hanson, DDS
Marlene Hoard, RDH
Cindy Lahey, RDH
Jay Lamb, DDS
Debbie Magnuson
Norm Magnuson, DDS
Ryan Magnuson
Karissa Mendive, RDA
Ben Meyer, DDS
Shawn Murray, CDT, LD
Mykie, RDA
Mary Newton, RDA
Sandra Okeefe, RDH
Chelsea Phillips
Pat Pirrie, RDA
Alicia Riedman, RDH
Mare Sippe
Todd Tucker, DMD
Mark Tranby, DMD
Allison Walker, RDH
Susan Watkins, DDS
Pam Weidel, RDA
Timothy Welch, DMD

Veterinarians

Linda Davies, DVM
Nancy Johnson, DVM
Gail Schroder, DVM
Brianna Wilson, DVM



Services Provided

EMPLOYMENT AND BENEFITS

Aging and Disability Resource Center
Dept Motor Vehicles
Eugene Parks & Recreation
Eugene Police Department
Goodwill Industries
Job Corps
Lane County Developmental Disabilities
Lane County Elections
LCOG Senior and Disabled Services
League of Women Voters
Office of Voc Rehab Services
Oregon Department of Human Services
Public Benefits Advocacy – White Bird
Social Security Administration
Sponsors

AGENCIES, SERVICE PROVIDERS, CONSUMER GROUPS, HOUSING

Eugene Mission
FOOD for Lane County
HACSA
Lane County HSC Energy Services
Lane Independent Living Alliance
Looking Glass Youth and Family Services
Metropolitan Affordable Housing
Mind Freedom
National Assoc Mentally Ill (NAMI)
Next Step Recycling
Oregon Consumer/Survivor Coalition
Planned Parenthood of Southwestern Oregon
Sexual Assault Support Services
Soaring Hope Compassionate Ministries
of Springfield Nazarene
ShelterCare – Housing Programs
(The Inside Program, Safe Haven,
Supportive Housing)
St. Vincent de Paul Vocational Services
St. Vincent de Paul Social Services
St. Vincent de Paul Connections
St. Vincent de Paul LIFT
White Bird Homeless Department

HUMAN RIGHTS

ACLU
CALC/SAfER
Health Care for All Oregon
Human Rights Commission
Police Auditor's Office

VETERANS

VA Homeless Program
HUD VASH (VA supported housing)
VA Regional Office
VA Employment Representative
Lane County Veterans Service Office
Vet LIFT/St. Vincent de Paul Transitional
Housing

CHILDREN AND FAMILIES

Catholic Community Services –
teen housing and young fathers
The Child Center
Direction Services
Early Childhood Cares
Eugene Mission
City of Eugene Library & Recreation
PAAWS pet-partner team
Craft activities
Family Connections – Childcare referral
Head Start Lane County/Early Head Start
Lane County WIC
Oregon Family Support Network
Relief Nursery
Pearl Buck Center
Womenspace

CONFIDENTIAL SERVICES

Crisis counseling, crisis intervention, MH
screening, Information & Referral: White Bird
Counseling Services: Northwest Christian
University
Detox Center, Info & referrals: Buckley Center
HIV, HepC, testing and condoms: HIV Alliance
(both here and medical)
Pregnancy testing, education, condoms:
Planned Parenthood

LEGAL SERVICES

Notary Public Services
Legal Services: Public Defender
Legal Advocacy: Law and Advocacy Center

WELLNESS

Massage Therapy
Chiropractic Services
Acupuncture

DENTAL

Hygiene instruction
Evaluation by Denturist
Dental extractions

MEDICAL

Diabetic testing and education
Eye exams
HIV testing
Immunizations – seasonal flu, pneumonia,
dTap
OHP waiting list sign up
Pharmacy with limited formulary
Provider exam/consultation
Psychiatric consultation
Referrals to Community Health Centers of
Lane County for follow up medical care
Respiratory Therapist – nebulizer treatment

VISION

Lions Club Vision Tests
Rainbow Optics

PET SERVICES

Safe kenneling for dogs & cats
Spay/Neuter Vouchers
Rabies Vaccinations
Dog Licenses
Dog & Cat Food
Dog & Cat Supplies
Flea treatment
Nail trimming
Veterinary check-ups

HOSPITALITY

Bag check
Bicycle services
Entertainment in the café
Free books in the concourse
Free portraits
Haircuts
Year Book Project

Details of Services Provided

AGENCIES/SERVICE PROVIDERS/CONSUMER GROUPS/HOUSING		
Agency	Service/product	contacts
Catholic Community Services	financial and application assistance with 55 ID documents and 44 birth certificates; 18 Information & Referral (I&R); 17 bus passes	117
Catholic Community Services	79 Housing info; 85 referrals; 17 bus passes	181
Eugene Public Library Services	64 card & address verification; 100 library info and book card; 11 Information & Referral (I&R); 8 bus passes	215
Eugene Mission	180 giveaway; 37 I&R; 1 bus	218
Food for Lane County	31 I&R; 9 bus	40
HACSA	housing application info	69
Lane County HSC Energy Services	Contacts Energy I&R, Client status, I&R services	68
Lane Independent Living Alliance	45 giveaway; 4 set appointments; 88 I&R	137
Lane Pregnancy Support center	100 giveaway diapers, wipes, clothes; 7 ref; 1 bus	117
Looking Glass New Roads	Housing information and referrals	41
Looking Glass Youth and Family Services	136 I&R; 29 financial aid info; 4 ILP info; 71 bus	176
Metro Affordable Housing	Housing information and referrals	71
Mind Freedom	36 food; 77 I&R	112
National Alliance for the Mentally Ill (NAMI)	139 Information; 11 bus	150
Next Step Recycling	346 cell phone giveaways	346
Olive Plaza Senior Housing	88 Giveaways; 90 info; 71 referrals	245
Sexual Assault Support Services	32 counseling, I&R; bus	32
ShelterCare – Housing Programs (The Inside Program, Safe Haven, Supportive Housing)	25 assistance with housing apps; 16 referrals; 24 info contact; 17 giveaways; 9 bus passes	91
Soaring Hope Compassionate Ministries of Springfield Nazarene	90 giveaway; 29 I&R	216
St. Vincent dePaul Connections/LIFT	52 Housing; 326 basic needs; 5 bus passes	383
SVDP Second Chance	60 Intake & referral; 45 Housing wait list; 79 I&R; 120 clothing giveaway	304
SVDP Service Station	300 Clothing vouchers @\$10	300
SVDP Service Station	bus passes	300
SVDP Service Station	200 veterans referrals; 150 voc referrals; 100 VIP referrals; 297 housing referrals	745
SVDP Service Station	NEW blankets	500
SVDP Service Station	giveaway NEW: 400 sweatshirts; 300 gloves; 300 hats	1300
White Bird Homeless Department	27 dental ref; 13 mail & msg; 29 med referrals; 42 housing referrals; 4 dental referrals; 12 bus pass; 1 SSI; DI referrals; 11 Counseling referrals	152
Womenspace	45 confidential services/referral/peer counseling; 17 I&R; 1 bus pass	131
TOTAL AGENCY CONTACTS		6757

CHILDREN AND FAMILIES		
Bambini's	Giveaway clothing	239
Birth to Three	Giveaway books, calendars; I&R	227
Catholic Community Services-Housing	10 Young Parents referrals; 16 Family support & Connections; 80 books, blanket giveaways; 1 bus	128
City of Eugene Library & Recreation Craft activities	Give toys, books, referrals; 13 bus pass	341
Direction Services	31 I&R; 6 intakes	37
Early Childhood CARES	46 giveaways diapers/toiletries; 4 screenings; 16 bus	66
Eugene Mission	346 giveaway hats & gloves	346
Family Connections – Childcare referral	190 giveaway puppets & flashlights; 70 I&R	260
Family Resource Centers/Brattain	22 I&R	22
Head Start Lane Cty/Early Head Start	110 giveaways, books, clothes hygiene; 25 applications; 6 bus	141
Healthy Kids	1 I&R; 5 applications	6
Kidsports	14 Registrations; 25 giveaways; 22 I&R and materials.	61
Lane ESD -McKinney Vento	30 I&R; 68 Giveaways	98
Lane County WIC	5 screenings; 3 appointments; 1 voucher; 3 bus pass; 45 giveaways; 14 referrals	68

Looking Glass New Roads School	16 I&R; 2 assist w/ education goals	18
Looking Glass Rural Pgm	6 I&R	7
Looking Glass Station 7	38 I&R	38
Oregon Family Support Network	contacts includes 31 give aways, I&R, OFSN services	101
Pearl Buck Center	giveaways	256
Relief Nursery	20 I&R; 40 giveaways diaper, toys, wipes, etc; 2 bus pass	62
ShelterCare Family Program	6 families put on waiting list. 37 I&R	43
SVDP First Place	49 Basic needs, teddy bear; 4 overnight parking; 6 interfaith shelter referrals	59
The Child Center	39 giveaways; 32 I&R	71
TOTAL FAMILY CONTACTS		2695

CONFIDENTIAL SERVICES

Buckley Center: Detox Center, Info & referrals	20 I&R; 13 bus passes	33
MH Alliance	24 MH Test; 10 HCU test; 9 SSK; 27 Condom instruct; 9 bus	79
Northwest Christian University: Counseling Services	8 appointments; 9 Counseling info; 7 bus	24
Planned Parenthood: Pregnancy testing, education,	157 giveaways	157
White Bird: Crisis counseling, crisis intervention, MH screening, Info & Ref	40 I&R; 8 counseling; 16 bus	64
TOTAL CONFIDENTIAL CONTACTS		357

DENTAL

Dental exams and x-rays	63 exams and 63 x-rays	126
Dental extractions	142 teeth or partial teeth pulled	142
Evaluation by Denturist		95
Oral surgeon referrals	5 referrals for oral surgery at no cost (\$7800 value)	5
Vouchers for follow up with White Bird	30 vouchers @ \$138 each (\$4140)	30
Community Health Centers	toothpaste samples distributed	1224
TOTAL DENTAL CONTACTS	263 individuals recd \$42,946 worth of dental services	

EMPLOYMENT & BENEFITS

Aging and Disability Resource Center	17 Basic needs & 34 I&R	51
Oregon Dept Motor Vehicles	89 drivers license assist; 107 birth cert & ID assist	196
Eugene Police Department-Monroe	I&R	114
Goodwill Industries	69 I&R; 10 bus pass	79
Lane County Elections & League of Women Voters	11 register to vote; 9 TANF for copies	20
Lane County Developmental Disabilities Svcs	4 kids benefits; 11 adults benefits	15
LCOG Senior and Disabled Services	2 OSIPS; 2 PMDDT; 6 OHP; 13 Reservation list; 5 SNAP; 21 I&R	51
OR DHS	21 SNAP apps; 3 Re-certifications 852; 10 bus; 2 med rfls; 2 TANF rfls; 23	63
Sponsors	10 housing rfts; 21 employment rfls; 10 mentor rfls; 10 basic needs	52
Office of Voc Rehab Services	16 employment rfls; 3 DMV rfls; 2 DHS rfl; 7 rfl to partners	28
Social Security Administration	26 Disability appointments; 19 verifications; 5 appeals; 36 general inquiry	86
TOTAL BENEFITS CONTACTS		755

HOSPITALITY

Bag Check	181 guests stored 362 bags while at the event	181
Bicycle Services	135 bike repairs; 135 valet bikes	270
Food and café services	hot breakfast of 700 cheese omelets/continental breakfast of muffins, granola bars and whole fruit. Lunch 1,768 hamburgers, veggie burgers, side salad, chips, whole fruit, cookies, 100 pizzas, coffee, tea, coco, milk, iced tea, water.	
Entertainment in Café	7 musical acts provided 5 hours of entertainment	
Free books in concourse	615 books; 150 stationery goods	765
Free portraits	133 photo portraits	133

Haircuts	344 haircuts	344
Year Book Project	Stories of CALC participants	27
Recycling/Reusing	10 cubic yards of cardboard were recycled	
	570 gallons of commingle were recycled	
	438 gallons of food scraps and compostable food-ware were diverted	
	270 gallons of plastic bags were recycled	
	30 gallons of plastic & paper bags were given to the library and community	
	15 gallons of Styrofoam, bubble wrap and rigid plastic were taken to specialty recyclers	
	20 pounds of metal scrap were recycled	
	30 gallons of return-for-deposit containers were given to CALC guests for them to cash in	
	90 gal of aseptic milk cartons were taken to specialty recyclers	
	5 gal of Styrofoam were taken to specialty recyclers	
Giveaways	1731 hats & scarves; 618 coats; 246 gloves, 196 shoes; 900 pairs socks; 350 underwear;58 blankets; 189 sleeping bags, tarps, tents; 93 backpacks, suitcases, bags; 2399 articles of clothing; 1225 hygiene kits; 57 bedding sets. 8,072 articles given away.	8072

HUMAN RIGHTS SERVICES

CALC	57 Info/consult; 28 giveaways	85
CALC/SAFER	I&R human rights	57
Health Care for All Oregon	I&R healthcare	80
Homeless Action Coalition	signatures for car camping	503
Human Rights Commission	7 human rights info; 7 employment/legal info; 4 homeless rights info; 4 housing info; 2 bus pass	24
Police Auditor's Office	info on complaints/commendations	18
TOTAL CONFIDENTIAL CONTACTS		682

LEGAL SERVICES

Legal Advocacy: Law and Advocacy Center	19 attorney consultations; 23 legal information	42
Legal Services: Public Defender	consultations	45
Notary Public Services	notary witness	1
TOTAL LEGAL CONTACTS		88

MEDICAL SERVICES

Provider Exam/Consultation	exams	184
Immunizations	Flu, pneumonia, TDAP	44
CHCLC, testing and condoms: CHCLC Alliance	testing	8
Psychiatric consultation	6 consults/3 evaluations	9
Respiratory Therapist -nebulizer treatment	education & assessment	10
CHCLC waiting List sign up	wait list	18
CHCLC appointments scheduled	Appointments scheduled @ Community Health Centers	37
Pharmacy Vouchers	prescriptions	72
TOTAL MEDICAL CONTACTS	252 patient contacts with medical professional	382

PET SERVICES

Safe kenneling for dogs & cats	dogs & cats kenneled	30
Spay/Neuter Vouchers	vouchers	46
LCAS Dog Licenses	Rabies Vaccinations licensing	96
Veterinary check-ups	check ups	45
Dog & Cat Supplies-Animal supplies giveaways	pet food, supplies	360
TOTAL PET CONTACTS		577

VETERANS SERVICES

LIFT LIFT (LIFT supported housing)	3 primary care rfls; 17 suicide prevent/LIFT; 3 sub abuse; 21 housing; 3 locks; 1 bus	48
Lane County Veterans Service Office	13 LIFT; 5 DD214 releases req; 2 vets benefits; 23 I&R; 1 bus	44
LIFT Employment Representative	5 vet benefit; 14 vet employment; 3 vet transport; 9 I&R; 4 civil employment; 3 unemployment; 8 bus	46
LIFT Homeless Program	21 primary care; 21 Suicide prevent/LIFT; 7 sub abuse; 24 Housing; 42 gun locks; 5 bus	137
LIFT Regional Office-federal	27 comp & benefit eligibility; 27 I&R	54
Vet LIFT/St. Vincent @ePaul Transitional Housing	Vet housing info	180
TOTAL VETERANS CONTACTS		509

VISION

Rainbow Optics	157 Screenings; (75 Reader glasses); 120 Follow-up visits	352
TOTAL VISION CONTACTS		352

WELLNESS

Acupuncture		12
Chiropractic Services		76
Massage Therapy		34
Reiki		8
TOTAL WELLNESS CONTACTS		130